ISRAEL FROM SOUTH AFRICA
KARELAINE TOURS
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REGISTRASIE	Please confirm availability before paying deposit	REGISTRATION
Registration only valid with R5,000 deposit	**Final Payment 60 days before departure –** *All payments, visa's etc not received for group handling will pay extra fee for courier's bank transfers etc.*	Registration only valid with R5,000 deposit
Tour description		Tour description
Departure date		Departure date
Tourist Information	**AGENT/TOUR**	**Tourist Information**
Surname		Surname
First Names NB! as on passport		First Names NB! as on passport
Place of Birth		Place of Birth
Date of Birth		Date of Birth
Gender		Gender
ID Number		ID Number
Passport Number		Passport Number
Issue date		Issue date
Expiry date		Expiry date
Marital Status		Marital Status
Home Address	(Street Address)	Home Address
Postal Address		Postal Address
Postal code		Postal code
Cell phone		Cell phone
Fax Nr		Fax Nr
Email		Email
Room mate		Roommate
Occupation		Occupation
Preferred Name		Preferred Name

I understand that R5, 000 of my deposit is also my registration fee and non- refundable after this booking has been accepted and availability confirmed. ***I confirm that I have read and accepted the "Notice to all participants".***
(Only Electronic Bank transfers EFT – (cash payments must add 2% Bank Fees)

Handtekening-Signature: _____ (Print then scan or WhatsApp signed document)

First National Bank - Account: Karelaine Tours (PTY) Ltd – Account Number 62463143710 Branch code: 250655 Reference: & Surname

***Because of great volumes and different tours - please WhatsApp or email Registration document with proof of payment and also send us a sms notification in this regard*. 0827424563**

*** CONDITIONS TO ALL PARTICIPANTS**

* CONDITIONS TO ALL PARTICIPANTS
(Do Not return this part)

The English version shall always prevail in case of any discrepancy or inconsistency between English version and its Afrikaans translation.

THE ORGANISING AGENT:
KARELAINE TOERE, hulle verwante maatskappye en agente, en die persone, partye of organisasies wat namens of in oorleg met hulle optree, as hulle agent, en alle groepleiers (hierna "die Organiserende Agente" genoem) gee kennis dat:
***KARELAINE TOURS**, their associated companies and agents, and all persons, parties or organisations acting on their behalf or in collaboration with them, as their agent, and all group leaders (hereinafter referred to as "the Organising Agents") give notice that*:

1(a) MET die uitreiking of die verkryging van enige kaartjie of koepon en die tref van enige reëlings vir vervoer, verblyf, versekering en addisionele dienste - tree die ***Organiserende Agente*** slegs as agente op en is hulle nie enigerwys aanspreeklik as prinsipale nie.
WITH the issuance or acquisition of any ticket or coupon, on making any arrangements for transportation, lodging, insurance and other services, ***the Organizing Agents*** only act as agents and shall not be liable as principals.
(b) DIE *Organiserende Agente* geregtig sal wees om enige reëling te maak vir die uitreiking van enige kaartjie of koepon vir vervoer of akkommodasie, na goeddunke, volgens hul eie oordeel.
**THE Organising Agents shall be entitled to make any arrangement for the issue of any ticket or coupon or for transport or the conveyance or for accommodation as they at their entire discretion may deem advisable*
(c) DIE Organiserende Agente nie in enige omstandighede hoegenaamd aanspreeklik is vir, hetsy in kontrak of versuim, vir enige skade, besering (insluitende dood), verlies, vertraging of ongerief van enige aard hoegenaamd wat deur enige passasier geervaar word terwyl op enige toer of reis of as 'n tydelike inwoner in enige vreemde land as gevolg van enige reëling wat deur die Organiserende Agente getref word of van enige beweerde versuim deur die Organiserende Agente om bevredigende of enige reëlings te tref, en hetsy veroorsaak deur die optrede of versuim van enige van die dienaars, agente of subkontrakteurs van die Organiserende Agente.
***** *THE Organising Agents shall not be liable in any circumstance whatsoever and whether in contract of deficit for any damage, injury (including death), loss, delay or inconvenience of any sort whatsoever that shall be caused to any passenger, whilst on tour or journey or whilst a temporary resident in any foreign country as a result of any arrangement made by the Organising Agents or for any alleged failure by the Organising Agents to make satisfactory or any arrangements, and whether caused through the act or default of any of the servants, agents or sub-contractors of the Organising Agents.*
2. **INDEMNITY:**
ELKE passasier stem in dat hy/sy erfgename, eksekuteurs en/of regsverkrygendes die Organiserende Agente, hulle dienaars en agente vry stel van en teen alle eise vir skadevergoeding voortspruitend uit enige oorsaak hoegenaamd teen enige persoon wat 'n eis mag instel teen die Organiserende Agente of enige van hulle, hetsy vir verlies of skade aan eiendom in die bewaring van die passasier, hetsy sodanige eis gebaseer is of beweer word gebaseer te wees op die versuim van die Organiserende Agente al dan nie.
***** *EACH passenger agrees that his/her executors, administrators and/or assigns shall indemnify the Organising Agents, its servants and agents from and against claims for damage from any cause whatsoever to any person who may make a claim against the Organising Agents or any of them, whether for loss or damage to property in the custody of a passenger, whether or not such a claim is based on the negligence of the Organising Agents, its servants or any sub-contractors of the Organising*

Agents.

3. **LEGAL JURISDICTION:**

ALLE reëlings is onderworpe aan die wette van die land waar die vervoer of verblyf of ander diens voorsien word.

** ALL arrangements are subject to the country where the conveyance or hotel or other service is provided.*

4. **PRICE INCREASE:**

ALLE pryse is vanaf die vertrekpunt, aangedui in die toerprogram en gebaseer op pryse en wisselkoerse heersende ten tyde van opstelling van die dokument waarin die notering gedoen word, en is onderworpe aan verandering sonder kennisgewing. Alle genoteerde pryse is per persoon wat akkommodasie deel.

** All prices are ex-departure point indicated in the tour programme and based on prices and rates of exchange ruling at the time of preparation of the document in which the quotation is made and are subject to increase without notice. All prices quoted are per person sharing.*

5.**CLAIM TO REFUND:**

KOERIERS of verteenwoordigers het geen magtiging of verlof om enige gelde wat betaal is terug te betaal of enige regte te gee om ’n terugbetaling van die Organiserende Agente te eis nie.

** COURIERS or representatives have no authority of permission to refund any monies paid or give any right to claim a refund from the Organising Agents.*

6. **LOST TICKETS/COUPONS**:

DIE Organiserende Agente kan nie verantwoordelik gehou word vir die verkryging van terugbetalings op verlore of ongebruikte kaartjies, koepons of bewyse deur die klientnie, alhoewel alle pogings aangewend sal word om dokumente en bewyse te staaf soos aangevra vir eise.

**THE Organising Agents cannot be held responsible for the obtaining of refunds on lost or unused tickets, coupons or vouchers by the client, although every effort will be made to provide documents and proof of payments as requested for claims.*

7. **CANCELATION BY PASSENGER**:

’n Kansellasiefooi van R5,000 per persoon sal gehef word indien ’n bespreking gekanselleer word. Die Organiserende Agente behou ook die reg voor om die volle of ’n gedeelte van die toerprys te behou wat betaal is deur ’n persoon wat die bespreking minder is 90 dae voor vertrek kanselleer. **Skriftelike kennis in die verband moet ons vooraf bereik**.

** A cancellation fee of R5,000 per person will be levied in the event of a reservation being cancelled. The Organising Agents also reserve the right to retain the whole or part of the tour price in the event of a cancellation less than 90 days prior to departure.* ***Written notice must reach us before then.***

8. **CHANGES TO ITINERARY:**

AANDAG word gevestig op moontlike veranderings in amptelike roosters en passasiers word versoek om self enige vertrektye op enige program of reisplan te bevestig.

** ATTENTION is drawn to the possibilities of changes in official timetables and passengers are urged to verify any times of departure shown in any programme or itinerary themselves*.

9. **AIRLINE:**

DIE betrokke lugredery kan nie verantwoordelik gehou word vir enige daad, versuim of gebeure gedurende die tyd dat passasiers nie aan boord van hulle vliegtuig is nie. Die passasierskaartjies wat deur die lugredery uitgereik word, word uitgereik as die enigste kontrak tussen die lugredery en die koper van hierdie kaartjie en/of passasier.

** The airline concerned is not to be held responsible for any act, omission or event during the time passengers are not in their aircraft. The passenger tickets in use by the airline when issued shall constitute the sole contract between the airline and the purchaser for these tickets and/or passenger.*

10. **PERSONAL ITEMS:**

PASSASIERS word daaraan herinner dat bagasie of persoonlike eiendom wat op die toer geneem word op eienaarsrisiko is en passasiers word aangeraai om dit self te verseker. Deposito - en kansellasie versekering, persoonlike ongevalle- en siekteversekering word NIE outomaties ingesluit nie.

** PASSENGERS are reminded that luggage or personal property taken on tour is at owner's risk and passengers themselves are advised to insure it. Deposit and cancellation insurance, personal accident and sickness insurance are NOT automatically included.*

11. **CANCELATION OF TOUR:**

DIE Organiserende Agente behou hulle die reg voor om die toer te kanselleer of te laat vaar, in sodanige geval sal alle gelde wat betaal is terug betaal word, minus enige uitgawes of enige ander verpligting wat namens die passasiers aangegaan is, en in sodanige geval word geen verdere aanspreeklikheid hoegenaamd deur die Organiserende Agente aanvaar nie. Die reg word verder voorbehou om die toer te wysig op enige wyse wat hulle as wenslik beskou. In sodanige gevalle sal daar nie met die beplande toer voortgegaan word tensy 'n minimum getal passasiers (na goeddunke van die Organiserende Agente) deelneem nie .

** THE Organising Agents reserve the right to cancel or abandon the tour. In such event, any monies paid will be refunded, less any expenses, disbursements or other commitments incurred on behalf of the passengers, and in such event no further liabilities whatsoever will be accepted by the Organising Agents. The right is further reserved to modify the tour in any way that they deem advisable. In this event, the planned tour will not be proceeded with unless a minimum number of passengers (at the discretion of the Organising Agents) participate*.

12. **ROOM ARRANGEMENT:**

TOERE word beplan op die basis van twee-bed kamers (twee persone deel 'n kamer) en waar, om redes buite hulle beheer, die Organiserende Agente enige deelnemer nie op hierdie basis kan huisves nie, sal die passasier verplig wees om die bykomende bedrag vir 'n enkelkamer te betaal, tensy hy/sy met twee ander passasiers van dieselfde geslag kan ruil om 'n drie-bedkamer met hulle te deel. In geval 'n drie-bedkamer gebruik word, sal die tarief vir twee-bedakkommodasie van toepassing wees.

** TOURS are planned on the twin bedded rooms (two persons sharing the room) and where for reasons beyond their control, the Organising Agents cannot accommodate any participant on this basis, the passenger will be obliged to pay the supplement for a single room unless he/she can arrange with two other passengers of the same sex to share with them a three-bedded room. In the event of a three-bedded room being used, the tariff for twin-bedded accommodation will apply.*

13(a) **RIGHT OF REFUSAL: REG VAN TOEGANG / WEIERING:** Die Organiserende Agente behou hulle die reg voor om enige passasier te kanseleer van 'n spesifieke toer in belang van die toergroep met onmiddelike effek. Indien so 'n stap nodig mag wees, sal die Organiserende Agente alle gelde reeds deur die passasier betaal onmiddellik ten volle terugbetaal sonder enige verdere benadeling van beide partye, sonder om afstand te doen van enige regte van die Organiserende Agente.

**The Organising Agents reserve the right to cancel any passenger from a specific tour with immediate effect, in the interest of the tour group. If such an action is necessary, the Organising Agents will refund any payments made by the passenger without any further penalties for both parties and without any prejudice to any rights of the Organising Travel Agents*

13(b) Die Organiserende Agente kan nie aanspreeklik gehou word vir of tydens enige omstandighede, hetsy in kontrak of versuim, vir enige skade, besering (insluitende dood), verlies, vertraging of ongerief van enige aard wat met enige passasier kan gebeur indien so 'n persoon deur Lugredery of sekuriteit vertraag of weggewys word, voor vertrek of by aankoms van bestemming, as gevolg van enige reëling, of enige beweerde versuim deur die Organiserende Agente of betrokke reisiger, en hetsy veroorsaak deur die optrede of versuim van enige van die dienaars, agente of subkontrakteurs van die Organiserende Agente.

***** *THE Organising Agents shall not be liable in any circumstance whatsoever and whether in contract of deficit for any damage, injury (including death), loss, delay or inconvenience of any sort whatsoever*

that shall be caused to any passenger,as a result of any passenger denied to board at departure or entrance at arrival point including and in the event of a decission by Airport Security, customs or other whilst on tour or journey or whilst a temporary resident in any foreign country as a result of any arrangement made by the Organising Agents or for any alleged failure by the Organising Agents to make satisfactory or any arrangements, and whether caused through the act or default of any of the servants, agents or sub-contractors of the Organising Agents

14. **DEELNEMING** beteken dat die deelnemer die "Kennisgewing aan Deelnemers" gelees het en aanvaar, en dat sy/haar deelname aan daardie voorwaardes onderhewig is.
PARTICIPATION means that the participant has read and accepted the "Notice to all Participants" and confirm that his/her participation shall be subject to all such terms and conditions.
15. KANSELLASIES DEUR DEELNEMER – 'n Kansellasiefooi van R5, 000 per persoon sal gehef word indien 'n bespreking gekanselleer word deur die reisiger / deelnemer. Die Maatskappy behou ook die reg voor om die volle of 'n gedeelte van die TOERPRYS te behou wat betaal is deur 'n persoon wat die bespreking minder as 90 dae voor vertrek kanselleer. SKRIFTELIKE KENNIS IN DIE VERBAND MOET GEGEE WORD. DEPOSITO EN BETALING IS NIE OORDRAAGBAAR NIE. (see tourist cancelation 7)
CANCELLATION BY PASSENGER: *A cancellation fee of **R5, 000.00** per person will be levied in the event of a reservation being cancelled by a passenger. The Company reserves the right to retain the whole or part of the TOUR PRICE paid in the event of cancellations less than 90 days prior to departure. WRITTEN NOTICE TO THIS EFFECT IS REQUIRED. DEPOSITS AND PAYMENTS ARE NOT TRANSFERABLE.*

PLEASE NOTE:

- ALLE AANSOEKE MOET OP DIE AMPTELIKE REGISTRASIEVORM GESKIED, VERGESEL VAN DIE BETROKKE DEPOSITO EN RELEVANTE DOKUMENTE/PASPOORTE
  All applications must be made on the official Registration form and accompanied by the relevant deposit and accompanying documents/PASSPORTS.

- PASSASIERS, WAT VAN DIE BEPLANDE TOER AFWYK, OF DIE TOER OM ENIGE REDE HOEGENAAMD VERLAAT, SAL VIR SODANIGE AFWYKING MOET BETAAL, EN SAL GEEN TERUGBETALING ONTVANG VIR ONGEBRUIKTE DELE VAN DIE OORSPRONKLIKE TOER NIE.
  Passengers deviating from our tour, or leaving the tour for any reason, will be responsible for any costs and will not receive any refunds for places not visited.

- DIE ORGANISERENDE AGENTE BEHOU DIE REG VOOR OM DIE VOLGORDE VAN BESIGTIGINGSTOERE IN ISRAEL TE VERANDER VOLGENS BESKIKBAARHEID VAN HOTEL AKKOMMODASIE
  The organising agents reserve the right to change the itinerary and the order of the tour in Israel according to availability and hotel accommodation.

- **Promosie toere word alleenlik onderneem indien 'n minimum van 20 vol-betalende passasiers deelneem.**
  Promotion tours will be subject to a minimum of 20 full paying participants

- ***PASSPORT NOTICE:** SHOULD ANY BORDER PATROL/CUSTOMS SECURITY ON ROUTE FOR ANY REASON WHATSOEVER FIND IT NECESSARY TO KEEP ANY TOURISTS FOR MORE THAN ONE HOUR AFTER THE REST OF THE GROUP HAS CLEARED CUSTOMS – THE GROUP WILL DEPART IN ORDER TO FOLLOW THE PROGRAM, AND THE TOURISTS KEPT BEHIND OR LACK BEHIND WILL HAVE TO FIND THEIR OWN TRANSPORT TO CONNECT TO THE GROUP AT THEIR OWN COST.*

- **PASPOORT KENNISGEWING:** INDIEN ENIGE PASSASIER VIR WATTER REDE OOKAL DEUR DIE GRENS/DOEANE SEKURITET BEAMTES TERUG GEHOU WORD VIR ENIGE REDE EN LANGER AS EEN UUR NADAT DIE RES VAN DIE GROEP REEDS DEURGELAAT IS, SAL SO 'N PERSOON OP EIE KOSTE VERVOER REEL OM WEER BY DIE GROEP AAN TE SLUIT.

- ***INSURANCE:***
  Although we can apply for Travel Insurance cover on behalf of the client, we the Organising Agent only act as agents and shall not be liable as principals. ***Therefore the insured person is the only person to claim in any event fom the Insurance Company - KARELAINE TOURS can not do any claims on behalf of an insured person..***

- **VERSEKERING:**
  Alhoewel ons aansoek kan doen vir Reisversekering namens die klient, tree ons as die Organiserende Agente op, slegs as agente en is nie enigsins aanspreeklik as prinsipale nie. **Slegs die versekerde persoon kan enige eise instel indien nodig by Versekerings Maatskappye – KARELAINE TOURS kan nie enige eise namens die versekerde persoon doen nie.**

"CFAR" INSURANCE
Cancel for any reason Travel insurance is only available when you pay insurance within 24 hours of paying your deposit. This is a seperate fee and not included in normal Travel Insurance. For more information contact your insurer. or request application from our offices.

"CFAR" VERSEKERING:
"Kanselasie vir enige rede" bekend as **CFAR** is slegs geldig en beskikbaar indien deposito betaal word binne 24 uur. Hierdie is 'n afsonderlike fooi betaalbaar en nie ingesluit in die gewone "Travel Insurance" wat beskikbaar is nie. Meer inligting kan verkry word by klient se eie versekeraar.

COVIT19 insurance R390pp (1-8dag) R800pp(9-16dag)
Kwotasie op aanvraag vir Terme en Voorwaardes.
Please request quote to get Terms and conditions for covering.

CORONA VIRUS CANCELLATION INSURANCE (Has to be booked with Registration Deposit)
COVIT19 KANSELLASIE VERSEKERING (Moet saam met Registrasie Deposito bespreek word)